

Privacy Policy

At Expert Pensions Limited we respect your right to control how your personal data is used, however, in order to offer our service we do need to process some personal data. This privacy policy describes how we will do this if you choose to use our website. It also explains your data subject rights and our use of cookies. The policy complies with the Data Protection Act 1998. Expert Pensions Limited is registered with the Information Commissioner's Office to process personal data: registration number Z3100505.

What Information Do We Collect And Why?

You may use this website without submitting any personal information. However, there are ways that you may enter information:

- Registering for our free Newsletter
- Registering for our Blog updates
- Purchasing any of our products or services

To register for the free newsletter the only information required is your email address. Newsletters will consist of information which we believe will be useful to you and will include details of our services. Every newsletter will include an "unsubscribe" link. We may collect other information from you like your name, address, contact telephone number along with information about your computer and visits to our website, and any other information you may send us.

No information you submit to our website will be shared with any third party unless you request it or it is required by law. We will never, ever, sell your data to a 3rd party.

Where your employer pays for your training package with us, we will upon your employer's request provide your employer with details of your membership status, record of activities through the website or other activities like workshops and revision courses. As we said, we will not share our mailing list with anybody other than in the sale of the company to new owners. Your data stays with Expert Pensions Limited in perpetuity.

We record everything you do on our website. Everything you do on the website will be recorded and stored for purposes of learning analysis to track your progress.

When you subscribe to our website you are agreeing to this tracking. There is no option to opt out. When you sign up for a subscription, you are being tracked and your learning analytics are being stored for use by expert pensions and you can request them at anytime.

If any questions please contact: hello@expertpensions.co.uk



Cookies

For our cookies policy please go to: <https://expertpensions.co.uk/cookies/>

Blog Disclaimer <https://expertpensions.co.uk/disclaimer/>

Security

We take appropriate measures, both organisational and technical, to keep your data secure. However, we are unable to guarantee the security of data which is being transferred over the Internet.

Expert Pensions Limited may store, process and/or transfer personal data including Personally Identifiable Information to countries outside of the EEA, specifically to servers in the US. If you do not agree to this procedure you should not use our services. Data is transferred outside the EEA, to servers owned and operated by Google Inc for data management and business purposes, in particular, for certain outsourced data processing undertaken by Eventbrite Inc, Stripe Payments

Europe, Ltd and Google Inc on behalf of Expert Pensions Limited. By using our products and services you consent to our transferring your information to countries outside the EEA, if necessary, for legitimate business purposes as outlined above. Expert Pensions Limited take all reasonable steps to ensure your information is adequately protected.

The data protection standards required by US law are not equivalent to EEA standards. To comply with the adequacy requirements of the European Data Protection Directive 95/46/EC, Google Inc., 1600 Amphitheatre Parkway, Mountain View, California, 94043, is a participant in the Safe Harbor program developed by the U.S. Department of Commerce and the European Union.

Google Inc take data security extremely seriously, for more details of the data security measures undertaken by Google please visit http://www.google.com/apps/intl/enGB/trust/data_protection.html

Links to Other Websites

This website may include links to other, third party websites which we believe to be of interest to our visitors. While we believe that these are reputable websites, we have no control over them or their content and take no responsibility for the correctness or usefulness of their content or for their processing of personal information.

Your Rights

The Data Protection Act 1998 gives you the right to request details of any of your personal information that we hold. It also permits us to charge a fee of up to £10 for this and we will require proof of identity. We must respond within 40 days. You may also ask us to correct or delete any of your personal information that we hold or ask us to stop using it (e.g. unsubscribe from our eNewsletter). You may contact us using the details below.

Amendments to Privacy Policy

We may amend this privacy policy from time to time. The current version was updated in August 2016.

Contact

If you have any questions concerning this privacy policy please contact us by email at: hello@expertpensions.co.uk
We are always happy to have a chat about anything we do and why we do it. We operate an ethical and transparent business for the purposes of education, not for intentionally stealing and selling customer data.